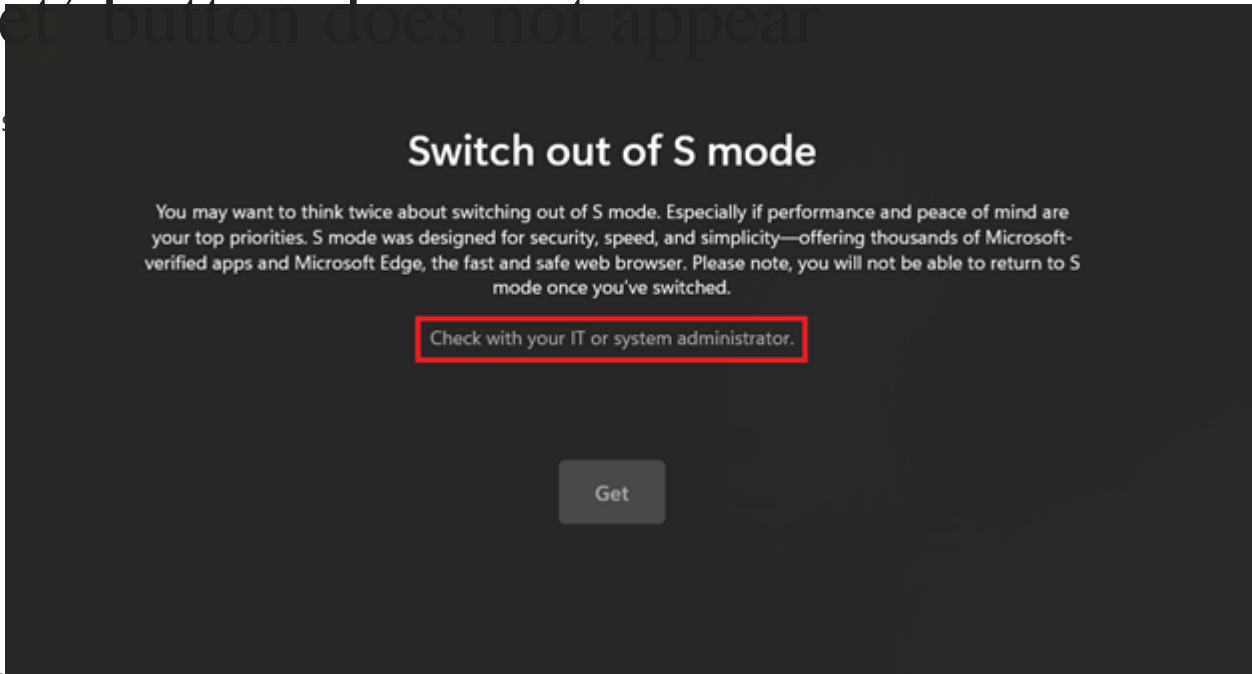


# Troubleshooting

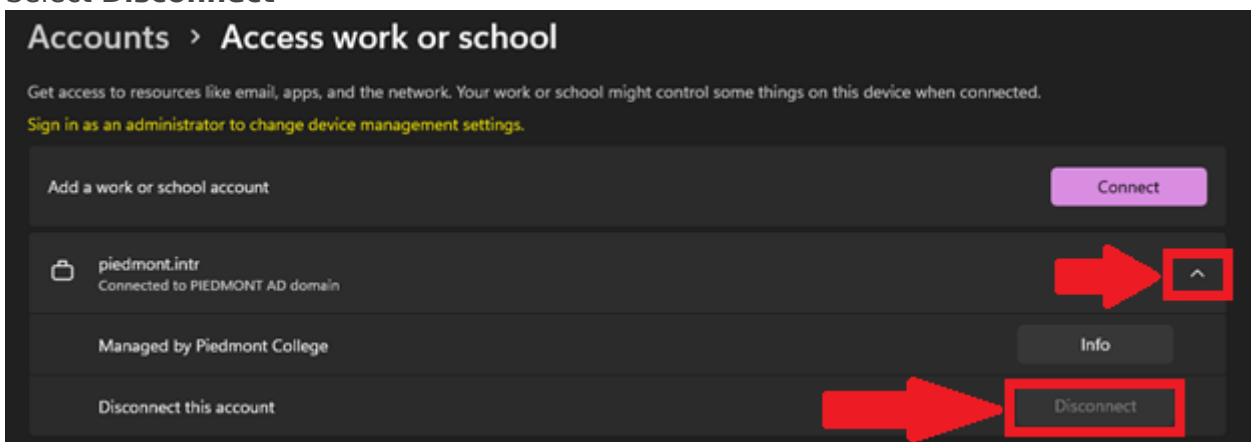
## ‘Get’ button does not appear

If you see



below.

1. Open **Windows Settings**
2. Select **Accounts**
3. Select **Access Work or School**
4. Select the drop-down next to **piedmont.intr**
5. Select **Disconnect**



6. Please proceed to try the first section again.

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