

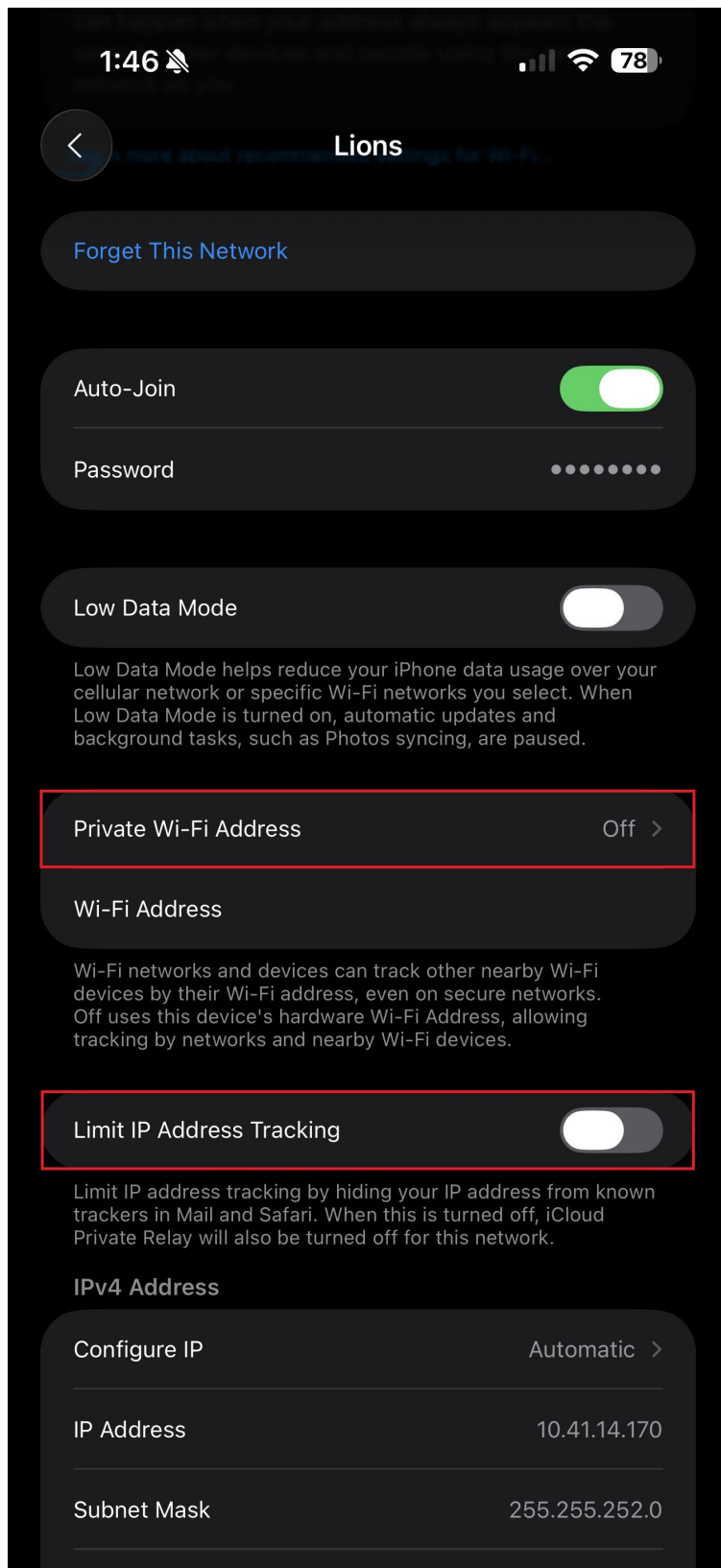
Recommended WiFi Settings

Randomized MAC addresses are a privacy feature designed to prevent device tracking across networks. While this is useful in public or unsecured networks, it creates problems on campus networks like Piedmont University's. Please complete this on your Mac or PC and iPhone or Android before joining the network.

1. Disable MAC Randomization (iOS)

1. Open Settings
2. Connect to the desired Wi-Fi network, then tap the info *i* icon next PC-WiFi
3. Select Private Wi-Fi Address and select the OFF option.
4. Additionally, Limit IP Address Tracking should be OFF.
 - This disables Apple's Private Relay for the Lions network specifically.

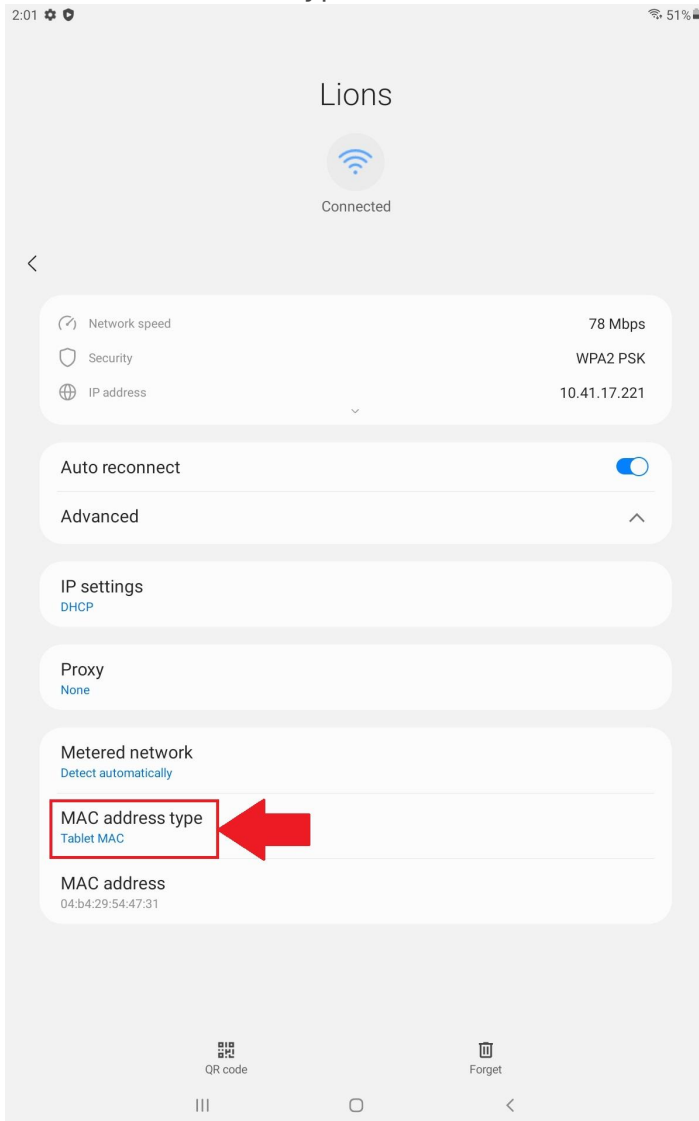
If 'Limit IP Address Tracking' is enabled, the WebPrint website will not load.



2. Disable MAC Randomization (Android)

1. Open Settings

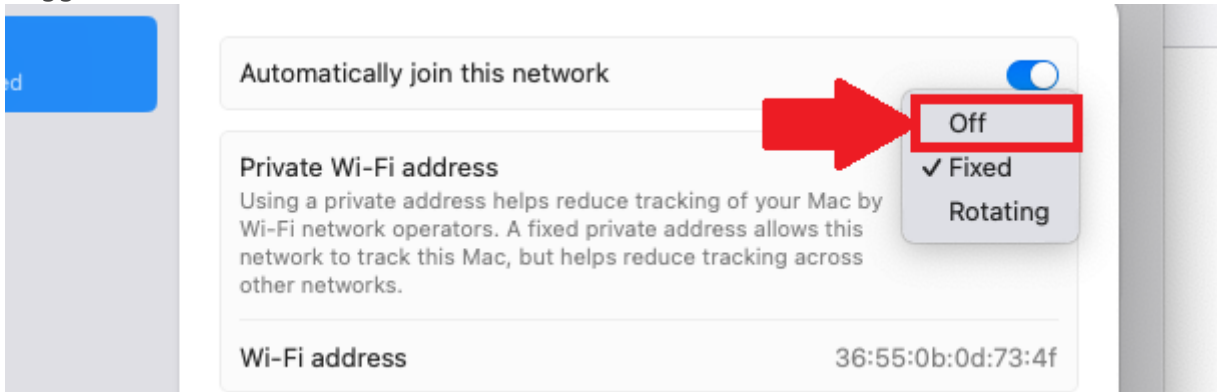
2. Connect to the desired Wi-Fi network, then tap the settings gear icon next to PC-WiFi
3. Select the dropdown menu next to Advanced
4. Under MAC Address type, ensure **Device MAC** or Tablet MAC is selected.



3. Disable Rotating Mac Address (MacOS)

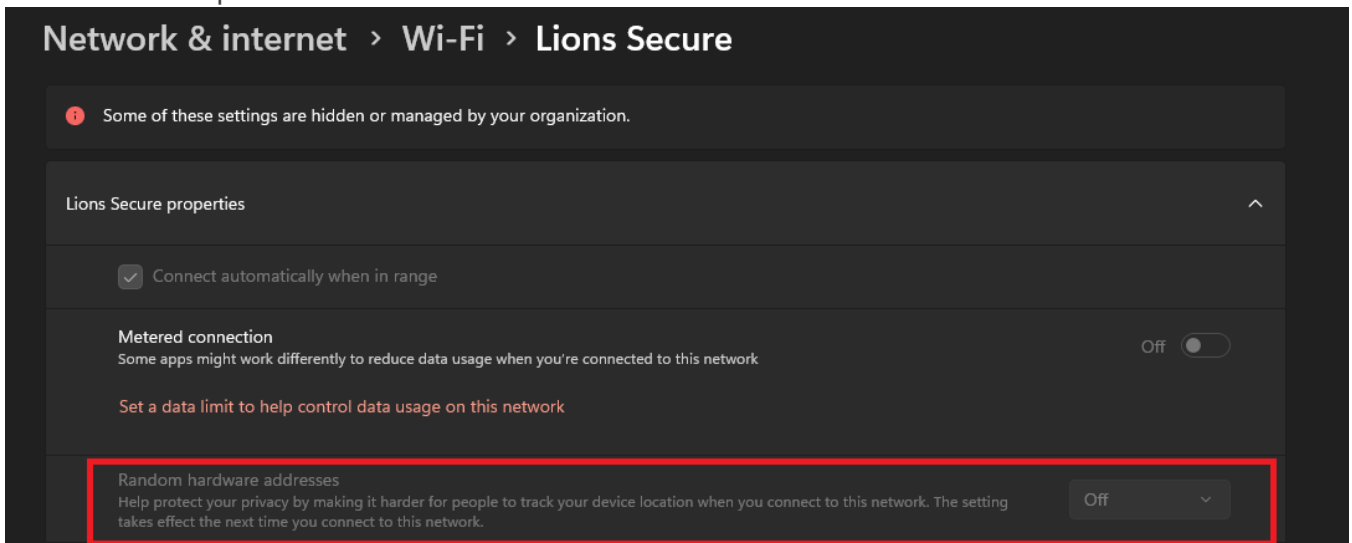
1. Open **Settings**
2. Select **WiFi**
3. Connect to the desired Wi-Fi network, then tap the info 'i' icon next to **Lions**
4. Select **Private Wi-Fi Address**

5. Toggle to **OFF**



4. Disable Private Wi-Fi Address (Windows)

1. Open **Settings**
2. Select **Network & Internet**
3. Select **Wi-Fi**
4. Select **Lions**
5. Ensure the Drop-down next to **Random Hardware Addresses** is set to **OFF**



Need Help?

If you encounter an error or need assistance with this guide, please contact the IT Department and include a screenshot with a brief description of the issue.

Revision #1

Created 2026-08-03 12:43:40 UTC by Justin McIntosh

Updated 2026-08-03 12:43:58 UTC by Justin McIntosh