

# Recovery Key

Reset this PC

Enter the recovery key to get going again (Keyboard Layout: US)

Recovery Key ID (to identify your key): DA9D95F5-FF46-4F68-A378-2A175CE51397

Here's how to find your key:

- Look for a printout with the key
- For more information go to: [aka.ms/recoverykeyfaq](https://aka.ms/recoverykeyfaq)

Drive Label: Windows 1/8/2021

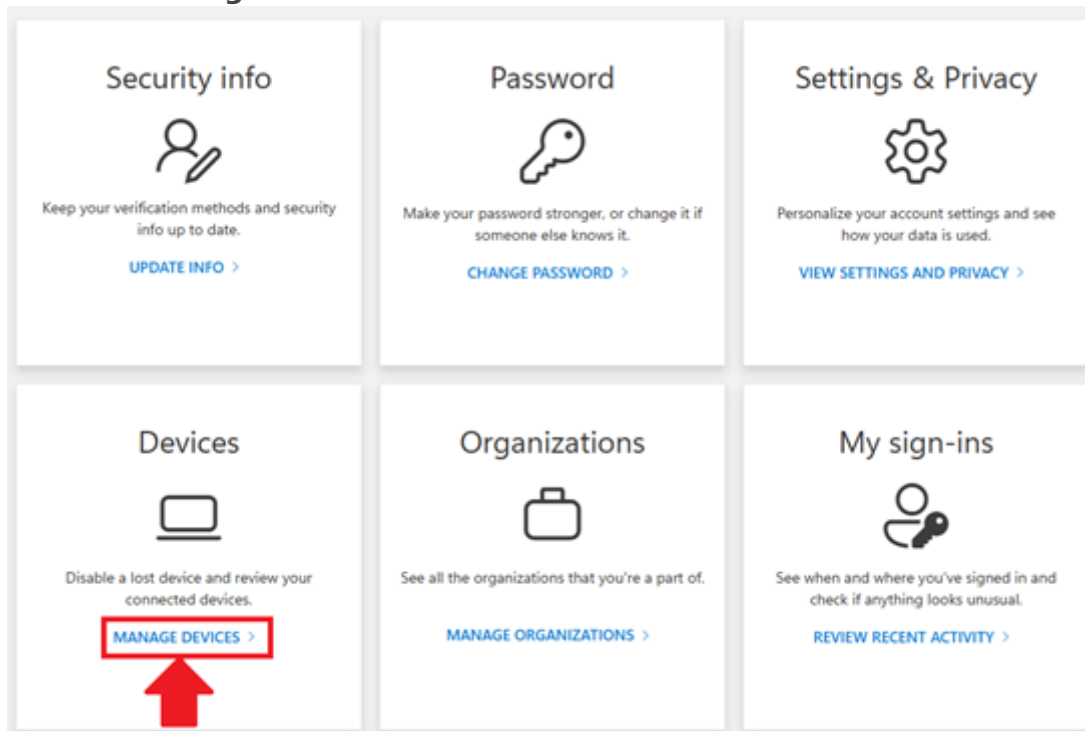
Continue

Reference to find your Recovery Key

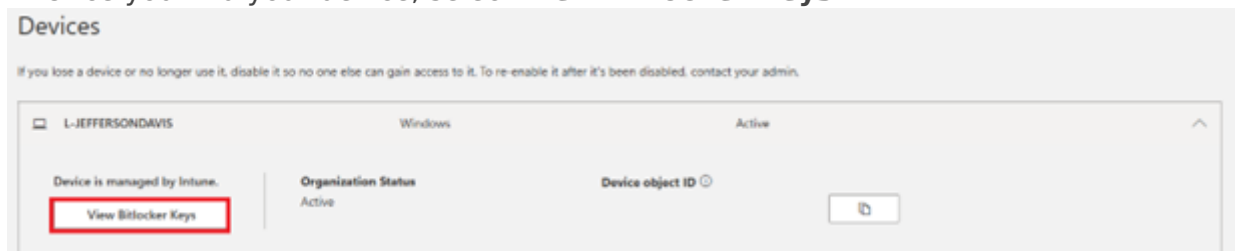
Reference to find computer name

On a PC, Phone, or tablet, open a web browser and navigate to <https://aka.ms/myrecoverykey>

1. Sign in using your university email account.
2. Select **Manage Devices**

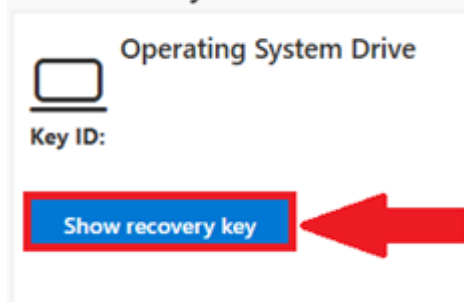


3. Select your computer from the list, your computer name should contain your name.
4. Once you find your device, select **View Bitlocker Keys**



- 5.) Next, select **Show Recovery Key**

#### BitLocker keys for L-JEFFERSONDAVIS



6. Finally, enter the recovery key into your locked device to regain access
7. Once you've typed in the Recovery Key, press **Enter**

### **Support Contact Info**

**For any issues or questions regarding Bitlocker, please contact IT support by submitting a ticket through our helpdesk system.**

**☎ (706) 894-4205**

**✉ [ITSupport@piedmont.edu](mailto:ITSupport@piedmont.edu)**

**☎ <https://itsupport.piedmont.edu/>**

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