













MFA Passkeys

1. What is a Passkey?

A passkey is a modern, phishing-resistant way to sign in without using a password!

- Instead of something *you know* (like a password), a **passkey** uses something *you have* (your phone or device) and something *you are* (Face ID, Fingerprint, or device PIN)
- The credential is stored securely on your device and is never shared with the website or service that you're signing into. Because of this, passkeys can't be reused, stolen by fake websites, or guessed.
- Passkeys are based on industry security standards (FIDO2). Your device proves to Microsoft that it's really you, without ever sending a password across the internet.
 - If the site is not legitimate, the passkey simply won't work, and there's nothing for the attacker to steal.
- Your device becomes your key, and your identity stays locked inside it!

Bad  Password (Only)	Good  Password +	Better  Password +	Best Passwordless 
123456	 SMS	 Authenticator (Push notifications)	 Windows Hello
qwerty			
password	 Voice	 Software Tokens OTP	 Authenticator (Phone Sign-in)
!loveyou			
Password1		 Hardware Tokens OTP (Preview)	 FIDO2 security key

- Did you know that passwords are the weakest link in modern security? They are often:
 - Reused
 - Phished
 - Leaked in breaches
 - Guessed
- Microsoft's goal with passwordless sign-in is to:
 - **Eliminate passwords as an attack target** - No passwords means nothing to phish, reuse, or brute-force.
 - **Reduce account takeovers and phishing** - Passkeys only work on the real Microsoft sign-in and approved services. Fake sites can't trick your device into

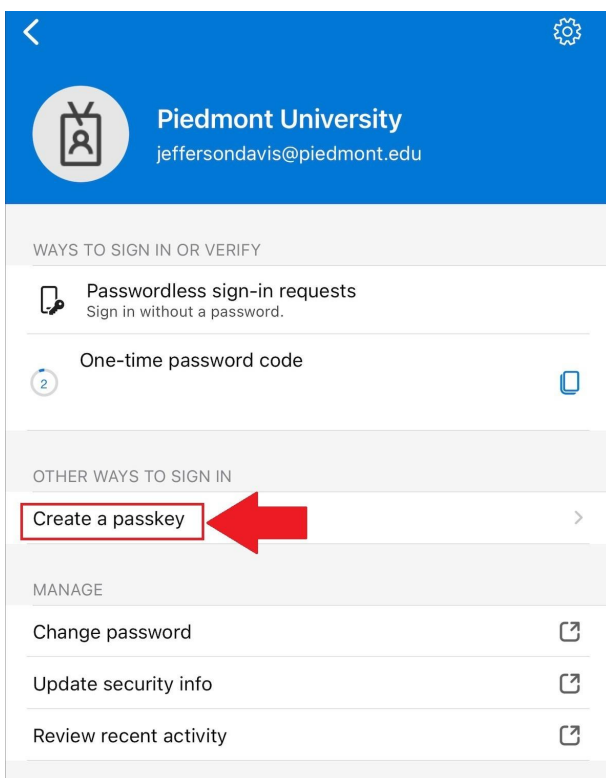
handing over a credential.

- **Make sign-ins faster and simpler** - Approving with Face ID, fingerprint, or a device PIN is quicker than typing passwords and codes.
- **Improve both security and user experience** - Stronger security without extra steps, fewer account lockouts.

Passkeys are part of Microsoft's move to a passwordless future where accounts are protected by your device and biometrics instead of passwords that can be stolen, guessed, or phished

2. Create a Passkey

1. Open the Microsoft Authenticator app on your mobile device.
2. Select your @Piedmont.edu or @lions.piedmont.edu account.
3. Under **Other ways to Sign in**, select **Create a Passkey**



4. Select **Sign in** on the next page.
5. Login using your Piedmont credentials.
6. You will be prompted to complete MFA.
7. Once logged in, your Passkey is created.



How to use your passkey



On another device

On this device



Select **Face, fingerprint, or PIN**.



Make sure Authenticator is turned on as a passkey provider.



Turn on **Bluetooth** on both devices.



Scan the QR code and select the passkey saved in **Microsoft Authenticator**.

3. Sign in with Passkey

1. When you login using your Piedmont credentials, you will receive a new popup window in place of Microsoft Authenticator

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Face, fingerprint, PIN or security key

Your device will open a security window. Follow the instructions there to sign in.



Windows Security



Choose a passkey



iPhone, iPad, or Android device

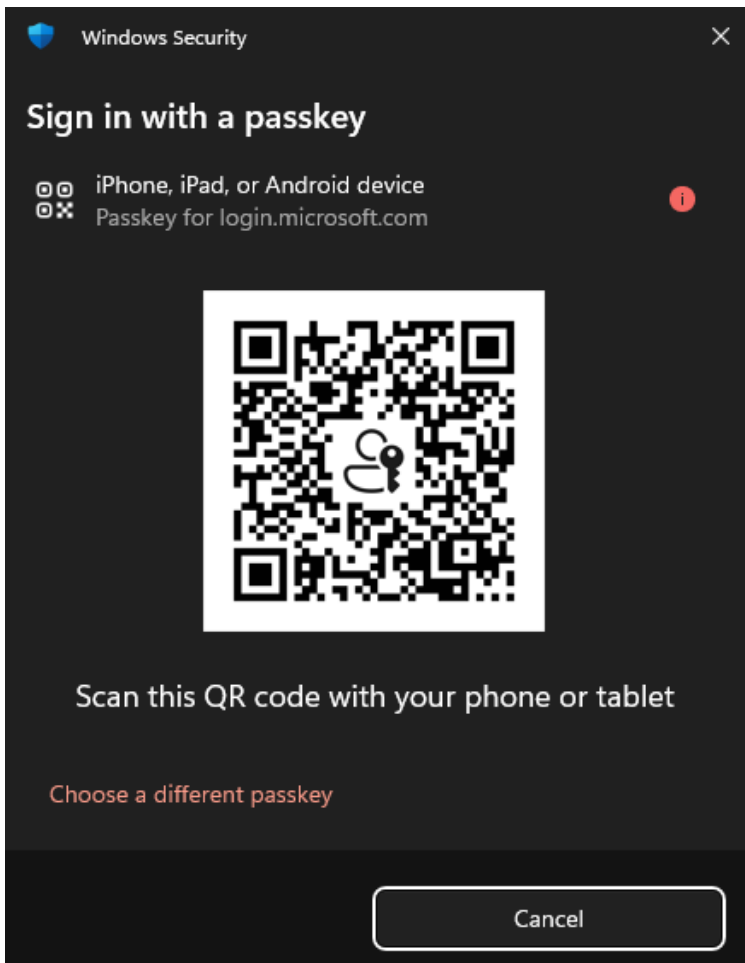


Security key

Cancel

2. Select **iPhone, iPad, or Android device**.

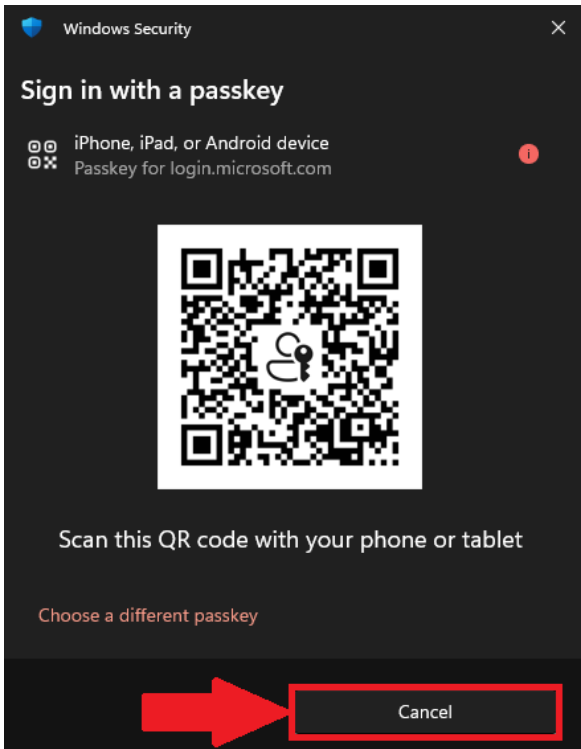
3. Use your mobile device to scan the QR Code on your computer, select **Sign in with Passkey**



4. On your mobile device, a message will appear "**Sign in to login.microsoft.com**" on the other device with your passkey for "@piedmont.edu" saved in "Authenticator" ?
 - Choose **Use Passkey**
5. Your mobile device will prompt for Face ID or biometrics.

4. Use Original Authentication method

1. In some cases you may need to use the original MFA through the Authenticator app, to do so, select the 'X' or 'Cancel' button and select **Sign in Another way**



We couldn't sign you in

Something went wrong when trying to sign in with a passkey. Please try again.

[Learn more about passkeys](#)

[Sign in another way](#)

Back

Try again

2. Select **Approve a request on my Microsoft Authenticator app** to complete original MFA steps.

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jeffersondavis@piedmont.edu

Verify your identity



Face, fingerprint, PIN or security key



Approve a request on my Microsoft Authenticator app



Use a verification code

[More information](#)

Are your verification methods current? Check at <https://aka.ms/mfasetup>

Cancel

3. Follow the on-screen instructions to approve the Authenticator request.

☐ **Department Contact Info**

For any issues or questions regarding MFA, please contact IT Helpdesk support

☐ **(706) 894-4205**

☐ **ITSupport@piedmont.edu**

☐ **https://itsupport.piedmont.edu/**

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